

# Buildings & Contents Insurance

**Plum**  
UNDERWRITING

Insurance Product Information Document  
Company: Plum Underwriting Ltd

Product: eLet Policy

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This Insurance Product Information Document provides a summary of the key information for this product. For full pre-contractual and contractual information, please refer to your policy documentation.

A copy of the policy wording can be found on our website: [www.plum-underwriting.com/document-centre/](http://www.plum-underwriting.com/document-centre/)

## What is this type of insurance?

This insurance covers the buildings and/or landlords contents for physical loss or damage caused by specific events. Optional Covers are also available. Your policy documentation will confirm what cover you have chosen to include.



### What is insured?

#### Buildings

- ✓ Physical loss or damage to your home caused by fire, lightning, explosion, earthquake, storm, escape of water or oil, theft/attempted theft, collision by any vehicle or animal, malicious acts, riot, flood, or subsidence/heave/landslip up to the maximum claim amount shown on your schedule and/or statement of fact
- ✓ Accidental damage to underground service pipes/tanks/cables
- ✓ Accidental damage to fixtures and fittings for example, fixed glass and double glazing, solar panels, ceramic hobs and sanitary ware
- ✓ Professional fees & expenses
- ✓ Loss of rent/alternative accommodation – Up to 20% of the buildings sum insured
- ✓ Replacement locks & keys – Up to £2,500
- ✓ Theft/attempted theft by tenants – Up to £5,000
- ✓ Home owners legal liability – Up to £2,000,000

#### Landlords Contents

- ✓ Physical loss or damage to the contents caused by fire, lightning, explosion, earthquake, storm, escape of water or oil, theft/attempted theft, collision by any vehicle or animal, malicious acts, riot, flood or subsidence/heave/landslip up to the maximum claim amount shown on your schedule and/or statement of fact
- ✓ Replacement locks & keys – Up to £2,500
- ✓ Theft/attempted theft by tenants – Up to £5,000
- ✓ Accidental damage to televisions and other audio & visual equipment all situated within the home and which belong to you as landlord
- ✓ Property in the open – Up to £500
- ✓ Alternative accommodation – Up to 20% of the landlords contents sum insured
- ✓ Landlords contents in garages and outbuildings – Up to £500
- ✓ Occupiers legal liability – Up to £2,000,000

#### Optional Cover

Accidental Damage – Covers sudden & unintentional physical damage that occurs unexpectedly. For example, accidentally spilling paint on your carpet or accidentally putting a hammer through the wall while hanging a picture.



### What is not insured?

- ✗ Any loss or damage that commenced before cover starts
- ✗ Any loss or damage caused by wilful acts by you or any of your employees
- ✗ Any loss or damage caused by wear & tear or any gradual operating cause, mechanical/electrical breakdown, or fault/failure
- ✗ Subsidence/heave/landslip arising from movement of solid floors slabs, unless the foundations beneath the exterior walls of the home are damaged by the same cause and the same time
- ✗ Storm or flood damage to landlords contents in the open, gates and fences
- ✗ Any loss or damage caused as a result of the premises being used for illegal activities
- ✗ Any loss or damage caused by escape of water due to the failure or lack of grouting or sealant
- ✗ Any loss or damage caused by escape of oil from an oil tank unless you can provide evidence that the oil tank is less than 10 years old or that it is inspected annually by a qualified OFTEC engineer and certified as in good condition without the need for repair or replacement



### Are there any restrictions on cover?

- ! If the home has been permanently vacated by a tenant for more than 30 consecutive days, we do not insure loss or damage caused by escape of water or oil, theft or attempted theft or malicious acts
- ! We will not pay any claim under this policy unless you or your adult representative inspect the premises internally & externally once every 6 months whilst the home is tenanted.
- ! We will not pay any claim under this policy unless you or your adult representative inspects the premises internally & externally as soon as practicably possible after your tenant permanently vacates the home
- ! We do not insure loss or damage caused by theft/attempted theft from the home unless as a result of violent and forcible entry or exit other than loss or damage which is covered under additional buildings cover M – Theft/Attempted Theft by Tenants(s) or additional landlords contents cover E – Theft/Attempted Theft by Tenants(s)



### Where am I covered?

- ✓ At the address shown in your policy documentation which is located in England, Wales, Scotland, Northern Ireland, the Isle of Man or the Channel Islands.



### What are my obligations?

- In deciding to accept this policy and in setting the terms including the premium we have relied on the information you have given us through your broker or insurance intermediary. You must take care when answering any questions we ask by ensuring that any information provided is accurate and complete. You must tell us within 14 days of you becoming aware of any changes in the information you have provided to us which happens before or during any period of insurance. When we are notified of a change we will tell you if this affects your policy. For example, we may cancel your policy in accordance with the Cancellation and Cooling-Off provisions, amend the terms of your policy or require you to pay more for your insurance. If you do not inform us about a change it may affect any claim you make or could result in your insurance being invalid.
- If you intend to undertake any work to extend, renovate, build or demolish any part of the buildings and the estimated cost is more than £25,000 (inclusive of VAT), you must tell your broker or insurance intermediary about the work at least 30 days before the work starts and where you enter into any contract for the works. If you do not tell your broker or insurance intermediary where the estimated cost is more than £25,000 (inclusive of VAT), we will not pay your claim. You do not need to tell your broker or insurance intermediary if the work is for redecoration only.
- You have an ongoing duty to ensure that your sum insured represents the full value of the property insured. For your buildings, the full value is the cost of rebuilding by a professional third party contractor if your buildings were destroyed (this is not the same as the market value). It must be adequate to include rebuilding expenses. Your sum insured for landlords contents must be the cost to replace as new. If, at the time of any loss or damage, the sum insured is not enough we will proportionally reduce the amount of any claim payment made by the percentage of under payment of premium which has arisen as a result of the shortfall in the sum insured. For example, if the premium you have paid for your buildings insurance is equal to 75% of what your premium would have been if your buildings sum insured was enough to reconstruct your buildings, then we will pay up to 75% of any claim made by you. If however the correct sum insured is shown to exceed our acceptance terms and criteria, we may have to cancel your policy from commencement.



### When and how do I pay?

Please contact your broker or insurance intermediary for details.



### When does the cover start and end?

The policy runs for 12 months and starts with effect from the date shown on your schedule and/or statement of fact.



### How do I cancel the contract?

You may cancel this policy at any time by notifying us via your broker or insurance intermediary. Any refund will be on a proportional basis and always subject to the current period of insurance being claim free.

If, for any reason, you feel that this insurance is not right for you, and decide to cancel this policy within 14 days of either the date you receive your policy documentation or the start of the period of insurance, we will cancel your insurance from the start of the period of insurance treating this policy as if it never existed and refund any premium you have paid, providing that you have not made a claim.

A fee may be applied by your broker or insurance intermediary. Please refer to your broker or insurance intermediary terms of business for full details.