

## Who we are?

We are a growing insurance business and excellent customer insight and experience needs to be at the heart of everything we do. Customers today have high expectations; their experience of using Complete Cover Group should not be second rate. We aim to meet customer needs by giving consistent information, advice and support at their convenience. Our customer model is built on the following principles:

- A service that offers insurance to suit customer needs
- Consistent and high-quality contact management
- A service driven by customer insight and demand analysis
- A service that is delivered through appropriate delivery channels and efficiently

With significant opportunities available for CCG to grow revenues and profitability over the medium to long term, this is an exciting time to be part of the journey.

## Development Underwriter

Your working hours will be based on shifts between 8.30am and 9.00pm Monday to Friday, one in three Saturdays from 9.00am to 5.00pm and one in four Sundays from 10.00am to 4.00pm.

We are looking to recruit on a permanent basis a Development Underwriter with experience.

This role requires the candidate to diligently provide quotations for new business, mid-term adjustments and renewals in accordance with the CCG pricing structures and underwriting authorities. The successful candidate will need to have a good knowledge of fundamental factors and processes of underwriting with a willingness to develop within the role. This role requires excellent communication skills both written and oral with the ability to liaise with colleagues at all levels of the organisation. You will need to be self-motivated with the ability to work independently and proactively.

## Essential Requirements:

- Competent with numeracy and spreadsheet
- One year's continuous service in the business is required
- Holds the CII FIT qualification (or above)
- Self-motivated and resilient with the ability to operate independently and proactively at all times.
- Excellent communication skills, both written and oral and the ability to liaise with colleagues
- Ability to demonstrate a knowledge and understanding of underwriting processes

- Team player and approachable with the ability to flex requirements to meet the needs of the business.
- Strong broker and insurer.**com** Shares information and knowledge with colleagues.
- Ability to focus and work towards minimum standards and targets set by the Company.

It would be an advantage to hold at least 3 years underwriting experience in an environment within an Insurance company or have experience in an organisation with delegated authority.

If you are interested in applying for this position, please email your completed application to [Pooja.Lal@ccg.co.uk](mailto:Pooja.Lal@ccg.co.uk)